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INDIAN INSTITUTE OF ASTROPHYSICS
IIND BLOCK, SARJAPUR ROAD, KORAMANGALA,
BANGALORE-560 034

PUBLIC TENDER NOTICE NO: PR/EPABX/CAP/52 DT: 5TH JUNE 2007

The Director, Indian Institute of Astrophysics invites Quotations/Bids from reputed firms for supply and installation Digital IP Ready EPABX at CREST Campus of IIA, Hosakote, VBO, Kavalur and IAO, Leh-Ladakh (J& K Dist). The firm(s) interested in offering bids should have executed similar works.

Sl.No.	Description In Brief	Quantity	E.M.D (refundable) Rs.	Tender Fee (non-refundable) Rs.
1.	Supply and Installation of Digital IP Ready EPABX systems as per the Site details mentioned in this document		25,000/-	250/-

03 SYSTEMS.

Note: (1) The Tender documents with Technical details are available on IIA website WWW.IIAP.RES.IN/TENDERS.HTM. Hence the interested tenderers may at their option down load the same from our website and submit their offers along with EMD (refundable) & Tender fee (non-refundable) prescribed therein, only in the form of Demand Draft drawn in favour of Director, IIA). However, your offers (both Technical & Commercial/price bids) should be superscribed in separate envelopes mentioning the tender notice no., Date of opening, and submit both the Bids in a sealed envelopes addressed in favour of Director, Indian Institute of Astrophysics, Bangalore – 560 034.

2. The firms who fulfill the following requirements shall be eligible to submit their Bids. Joint ventures are not acceptable.
 - (a) Tendering Company shall be professionally managed and equipped with facility for manufacture supply / installation of EPABX system.
 - (b) Tendering Company should have adequate stocks of spares for replacements atleast for a period of 5 to 10 years which are required for EPABX Systems.

(c) Tenderer should have completed, in the last 3 financial years (i.e., current year and two previous financial years) atleast one similar single work for a minimum value of 40% of Rs. 20 lacs.

(d)The total contract amount received during the last 3 financial years, and the current financial year should be a minimum of 150% of the above mentioned value. The tenderer should submit Audited Balance Sheet duly certified by the Chartered Accountant to this effect. They should also submit Bankers Solvency Certificate to a minimum of 40% of Rs.20 lacs.

(e) The Private Body Contractor shall be required to produce the TDS Certificate indicating the Income Tax deducted by the client for similar works completed individually of value not less than Rs.20 Lakhs.

1. Both Technical/Commercial/Bids supported by the above information should be submitted in Sealed envelope duly superscribed with the name of work. The completed Bids will be received by this office **upto 1500 Hrs. on 18.07.2007.**
2. If any information furnished by the tenderers is found incorrect at a later stage, the firm shall be liable to be debarred from tendering and taking up of work in IIA. The Institute reserves the right to verify the particulars furnished by the tenderers.
3. There will be a meeting **on 25th June 2007** at IIAP, Koramangala, Bangalore-34 for technical discussions, if any before submitting Bids.
4. The firms should submit both Technical, Commercial and Price bids separately superscribed along with EMD/Tender fee of prescribed amount **upto 1500 Hrs. Latest by 18th July 2007.** The Technical Bid will be opened in presence of the bidders or their representatives **at 1530 Hrs.**
5. Incomplete Technical Bids are liable for rejection. Commercial/price Bids will be considered only for the Qualified Technical Bidders.
6. Late & / delayed offer will not be considered.
7. IIA is not responsible for any delay / loss of documents in transit.

8. The Commercial/Price Bids will be opened **on 31st July 2007 at 1530 Hrs.** of those firms technically qualified in the presence of such bidders or their nominated representatives.
9. IIA reserves the right to reject any or all tenders without assigning any reasons.

Administrative Officer
IIA, Bangalore-34.

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Annexure-I
IMPORTANT: TWO PART TENDER INSTRUCTIONS

1. It is proposed to have a two cover system for this tender.

Part I: (a) Technical and (b) commercial part (without price) is one cover.
Part II: Price part alone is another cover.

2. TECHNICAL AND COMMERCIAL PART:’

Technical part should clearly indicate the technical details. A compliance Statement indicating whether the specifications are met is to be submitted with reasons for deviations if any. Complete with Drawings, in relevant to the offer are also to be enclosed to the technical part.

2. COMMERCIAL PART (without price)

Commercial part should indicate commercial terms like, delivery period, place of delivery, payment terms, validity, warranty/guarantee etc. and should be sent along with the technical part. Both technical and commercial part shall not contain price details. The Technical and Commercial part should be kept in one cover along with EMD & Tender Fees superscribing tender number and due date and should be sealed.

3. PRICE PART alone should be kept in a separate cover super scribing tender number and due date.

1. Both the technical and commercial part in one cover and **price part** in another cover should be put in one large cover and the cover should be superscribed with the tender number, due date and time of opening.

5. The cover should be sent to the following address:-
THE DIRECTOR, INDIAN INSTITUTE OF ASTROPHYSICS., IIND
BLOCK, KORAMANGALA, BANGALORE – 560 034.

6. The offer should be valid for a minimum period of 120 days from the due Date.

1. Offer shall be submitted in sealed cover only.

2. No. conditional discounts will be allowed.

3. EMD & Tender fee of prescribed value shall be sent along with the tenders in the form of demand draft only in favour of “The Director, Indian Institute of Astrophysics., Bangalore” drawn from any Indian Nationalised Banks.

10. Tender shall be submitted as above without fail.

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INDIAN INSTITUTE OF ASTROPHYSICS

Ind Block, Koramangala, Bangalore-560 034

No.PR/EPABX/CAP/52

Dt: 2007

M/s.

Dear Sirs,

The Director, Indian Institute of Astrophysics, Bangalore invites Sealed Tenders for the supply of Stores detailed in the Tender Form hereto annexed. The Tender Terms enclosed are also may be noted carefully. If you are in a position to quote for the supply in accordance with the requirement, please submit your quotation in the attached Tender Form.

Your Tender (Technical, Commercial & price Bids) must reach this office on or before the date and time indicated in the Tender Schedule.

Thanking you,

Yours faithfully,

Encl: as above.

(AJ Raghupathy)
Admn. Officer
For Director

INDIAN INSTITUTE OF ASTROPHYSICS
BANGALORE-560 034

PUBLIC TENDER DOCUMENT NO:PR/EPABX/CAP/52

DT: _____, 2007

TENDER FORM

FROM:

TO

THE DIRECTOR,
Indian Institute of Astrophysics.,
Bangalore-560 034.

Sir,

I/We hereby offer to supply the stores indicated below at the price hereunder quoted and agree to hold this offer open till _____. I/We shall be bound to supply the store hereby offered upon the issue of the Purchase Order communicating to the acceptance thereof on or before the expiry of the last mentioned date. You are at liberty to accept any one or more of the items of such stores. I/We notwithstanding that the offer in this tender has not been accepted in whole, shall be bound to supply such items and such portion or portions of one or more of the items as may be specified in the said Purchase Order communicating the acceptance.

Sl.No.	Description of the item(s)	Quantity	Unit	Rate	Dely. Period
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01	Supply and /Installation of Digital IP Ready EPABX system at CREST Campus of IIA, Hosakote, VBO, Kavalur and IAO, Leh-Ladakh – as per the specification and other details mentioned in this tender document.				
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Place at which the Delivery is required : As per the site details at page 8

Date by which the supplies are required : Preferably from ready stocks or within 2 months from the date of order.

2. I/We have understood the items of the tender annexed to the invitation to the Tender and have thoroughly examined the specifications/drawing and /or pattern quoted or referred to herein and/are fully aware of the nature of the stores required and my/our offer is to supply the stores strictly in accordance with the requirements subject to the terms and conditions contained in the Purchase Order if communicated on the acceptance of this tender either in whole or in part.

Date:

Signature and seal of Tenderer

DETAILS OF SITE FOR DELIVERY AND INSTALLATION ARE AS FOLLOWS:-

	<u>Quantity Required</u>
1. Engineer Incharge Indian Astronomical Observatory Leh-Ladakh Jammu and Kashmir PIN Code – 561210	01 System
2. Professor Incharge Indian Institute of Astrophysics CREST, Siddalagatta Road Near Hosakote PIN Code - 567114	01 System
3. Resident Scientist Indian Institute of Astrophysics Vainu Bappu Observatory Alangayam, Near Vaniyambadi Kavalur PIN Code - 635704	01 System

Specification and other details for the supply of Digital IP Ready EPABX systems

A. Special Conditions of Contract :

1. The offered system should be TEC approved. TEC Approval Certificate copies for following are to be enclosed :
 - a.) ISDN BRI & PRI connectivity
 - b.) Normal PABX connectivity
2. The Make & Model of the systems offered should be clearly mentioned.
3. The Bidder shall have a full-fledged service set up in Bangalore and contact details and the name of the service-in-charge shall be provided. Adequate spares should be maintained at the office for immediate support.
4. The Bidder shall have a remote maintenance center in Bangalore.
5. The vendor should have similar sized installations working for at least 10 customers and the same should be in operation for at least last 3 years. Documentation proof for following to be enclosed :
 - a.) Order copies
 - b.) installation / testimonials from the customers of above Orders
 - c.) The Orders should be in the same name as that of the Bidder
6. The Bidder should be a manufacturer of the offered systems. In case the Bidder is not the manufacturer of the offered systems, then they should at least be manufacturers of similar sized exchanges. The make, model & brochures of the same are to be attached as proof.
7. In case the Bidder is not the manufacturer then separate letters as detailed below are to be attached

- a.) Letter from Principal Manufacturer authorising the Bidder to quote for this specific tender.
 - b.) Letter from Principal Manufacturer assuring that all Service and technical support will be provided by the manufacturer directly, in case their Authorised representative fails to do so.
8. The EPABX manufacturer should be a member of both IPNS forum and ECMA forum. Proof for the same to be enclosed.
 9. The EPABX should support Digital networking of multi vendor EPABX via QSIG software for feature transparency throughout the network. Necessary software to enable this feature to be provided along with the system.
 10. Availability of spare for a minimum period of 5 years should be confirmed.

B. System Specification :

1. The EPABX should be fully Digital and should employ Stored Program Control (SPC) using Pulse Code Modulation (PCM) and Time Division Multiplexing (TDM) and IP Ready for VoIP, confirming to latest ITU-T (earlier CCITT) standards.
2. The system shall be non-blocking and system shall utilize single CODEC per line/Channel.
3. The Central Processing Unit (CPU) of EPABX should use latest microprocessor and the system software on latest type device (such as Multi Media Card(MMC), Flash RAM).
4. The offered system should support the current requirement at present and should support upto 500 or more ports for future expandability.
5. Technology of the system should be of Universal port slot architecture to support seamless growth and ease of management.

6. Main Control cards, CPU, Power supply unit should not occupy these universal slots.
7. The system should be able to restart automatically, boot up the Configuration without human intervention during failure of power at any point of time.
8. Hot Swappable facility for the cards should be there in the system to have most effective uptime of the system.
9. System architecture should be ready with Redundant / Hot Standby Power Supply
10. The System should have Integrated Modem on the central motherboard for remote maintenance.
11. For onsite system administration system should have the LAN Port and v.24 Port interface with PC based System Administration Software tool. System should be administered and managed through PC based GUI Management Software or SNMP application
12. The System should be ready with Latest Technology of IP telephony to implement VoIP Solutions then and when adopted by our organization.
13. The system should have Integrated card based IP Trunk Interface and should not use any external PC based IP Gateways. This interface should support min 16 voice channels over one IP trunk card. Vendors should confirm this with documentary proof.
14. System should support legacy IP Phones, Soft IP Phone extensions and Open Standard IP Phones which will have access to all the system features.
15. There should be an LED indication on each card, which can help determine the state (Heart Beat) of the card.
16. The card should be same for both PRI and E1 Interface Application and this PRI / E1 Trunk Interface Card should have 2

Port capabilities where in both E1 & PRI interfaces can be connected.

17. The system software package should include networking protocol software like "Q Sig" for

Heterogeneous system networking or Homogeneous networking of systems.

18. System should have built in Interface for External paging system and built in Interface for

External Music on Hold

19. The system should have the Dial up Conference resources upto minimum of 5 party facility. Simultaneously atleast 4 such 5 party conferencing should be possible.

20. It should be possible to connect to videoconference system on single pair cable by way of

suitable adaptors behind the digital phone. Necessary hardware / software should be

available so that the same can be procured at any time.

21. The system should support Integrated Cordless Solution based on the DECT (Digital

Enhanced Cordless Telephony) technology. **DECT System should support Roaming &**

Handover (i.e. the call should not get cut when the DECT user moves from one base station cell area to another Base station cell area

C. Digital telephone features:

- All Digital phones should work on a single pair of Cable only and to follow 2B+D Format.
- Atleast 2 X 24 Characters LCD Display with Menu Driven Functions
- Digital phone should have an in-built USB port to which a PC can be connected
- Vendor to provide PC Telephony Dial up software, using MS outlook Telephone number can dialed and get connected.
- Digital phones should have an electronic volume control, pitch control and display control

- All One Touch keys on the Digital phone should be programmable and should have an LED indicator
- The Digital phones should have handsfree operation
- Group Listening Facility should be there
- Caller Details like Name and Extension Number Display on all Digital Phones
- It should be possible to send messages from one Digital phone to another.

PC Based Operator console with following:

- Windows platform GUI Based Attendant Software
- Digital Phone with Head Set
- USB Cable to interface the PC
- Electronic Telephone Directory
- Screen Pop ups for all calls landing
- Display of total number of queued calls and graphical display
- Display showing call status, name and directory number
- Status indication of all the Extensions – Busy/Free
- Call toggling / Park/Hold etc

D. System Features :

- The system / extensions should support the following Features and Facilities:
- Call forwarding
- Do not disturb / Override do not disturb
- Paging, both external and internal
- Call parking / Call reject
- Group ringing and hunting groups
- Least Cost Routing
- En-Bloc Dialing/Preview Dialing
- Stack Dialing / Speed Dialing
- Executive / Secretary Features (Boss – Secretary)

- DISA - Direct Inward Subscriber Access
- DOSA – Direct Outward Subscriber Access
- Differential ring tone for Intercom/external Call/ Call Back calls.
- Different class of service for extensions in the night mode
- The system should support **Mobile PIN functionality. Calls can be made from various telephones by punching his password No. and still billed to his own extension account. Even STD or ISD Facility can be activated / deactivated through this Mobile PIN functionality from any other extension where STD/ISD is barred.**
- Automatic call-back to busy and ringing extension
- Incoming call routing should be possible to a predefined extensions, hunting group or group ringing
- The group ringing and hunting groups should be able to accommodate upto 32 extensions
- It should be possible to define the hunting groups as either linear or cyclic hunting
- Extensions with access to system abbreviated numbers should not have any toll restriction for accessing these numbers
- **All extensions should have a facility to lock their instruments so as to prevent outgoing calls. It should be possible to have a locking code of upto 5 digits. It should also be possible to view or change this locking code from a system administrator Digital phone**
- **Operator should be able to Lock any Extension phone through the console itself using the Password to prevent any misuse.**
- It should be possible to access each Analog trunk individually by means of individual trunk access codes.

- It should be possible to group the trunk lines into atleast 4 routes. It should be possible to assign more than one code to each route.
- There should be a provision of route overflow for outgoing calls, such that if the lines of one route are busy the system should automatically select the next programmed route.
- It should be possible to connect the extension ports of another PABX onto the trunk circuit of your EPABX.
- It should be possible to send 'FLASH TO TRUNK' from both analog extensions and Digital phones.
- List of incoming unanswered calls with date, time on ISDN Trunks to be displayed
- System should have Caller Id on Digital Trunk (BRI/PRI) and all Extensions with caller Id facility
- The system should support both open and closed numbering scheme.

Bill of Materials for RFQ

S .No	Item Description	Qty	Unit Price	Total Price
	<p><u>ISDN Digital IP Ready Telephone Exchange configured with :</u></p> <p>1 - PRI ISDN Trunk Interface</p> <p>8 -- Analog Trunk Interface</p> <p>8 -- Digital Extension Interface</p> <p>100 -- Analog Extension Interface with CLI</p> <ul style="list-style-type: none"> ▪ System Wired(Ready) for 500 Ports Capacity ▪ Redundant Power Supply Architecture <p>System should Work on AC Supply 230V 50 Hzs</p>	1		

S .No	Item Description	Qty	Unit Price	Total Price
	<p>User Features : Caller Line Identification facility(CLI/CLIP) Built in 5 Party Conference - Multiple Groups Multiple Class of Services for users Mobile PIN functionality Built in Least Cost Routing Built in Interface for PA System and External Music on Hold Supports DECT connectivity Supports Video conferencing behind EPABX Networking features for VPN Upgradeable to VoIP Gateway Upgradeable to CTI TAPI applications Power on Maintenance with Hot Swapping of Cards Supports LAN Interface for SNMP system administration Remote Maintenance Faciltiy PC Based System Management Software Tool Expandable up to 500 ports (Cards) at extra cost</p>			
	<p>Digital Operator Console :</p> <ul style="list-style-type: none"> ▪ 12 feature keys with LEDs ▪ Integrated USB 1.1 interface ▪ 1 adapter port for expansion ▪ 2 line alphanumeric LCD swivel display ▪ Adjustable ringer volume & melody 	1		

S .No	Item Description	Qty	Unit Price	Total Price
	PC Based Operator Console with Optional Headset <ul style="list-style-type: none"> ▪ Windows Based GUI Attendant Software ▪ User-friendly Operation of an Attendant Telephone at the PC. ▪ Screen Pop Up when new call lands up ▪ Electronic Telephone Directory System to Store Address, Phone No, Fax No, e-mail ▪ Soft DSS Console for Status Indication ▪ Graphical Display of Call Status ▪ Direct Dialing & Speed Dialing etc 	1		
	Main Distribution Frame of capacity 500 pair with IPMs for all trunks	Set		
	Optional Voicemail System with auto attendant facility	1		
	Call Billing software for incoming, outgoing calls and extension to extension details	1		
	Analog Push Button Telephone with RF Suppression and EMI filter	Each		
	Documentation charges / Training Charges	Lump sum		
	Installation & commissioning charges	LS		
	Buy Back offer for the old system	LS		

Options:

- Additional Analog Trunck line card** - **each**
Additional Digital extension card - **each**

Additional Analog extension card - each

E & M all types - optional

Annexure - III
INSTRUCTIONS TO TENDERERS

1. Tenders should be sent in sealed and superscribed envelopes with mention of Tender No. date and date of opening.
 2. Late and Delayed Tender will not considered at all.
 3. Duties, Taxes where legally leviable and intended to be claimed should be distinctly shown separately in the Tender.
 4. As a Govt. of India Department, this office is exempted from the payment of Octroi Duty and similar local levies (but not providing any C or D forms). Tenderers shall ensure that necessary exemption certificates are obtained from the officer concerned to avoid any payment of such levies.
1. a) Your quotation should be valid for 120 days from the date. of opening of tender.
b) Prices are required to be quoted accordingly to the units indicated in the annexed tender form. When quotations are given in terms of units other than those specified in the tender form, relationship between the two sets of units must be furnished.
 2. Preference will be given to those tenders offering supplies from ready stocks and on the basis of F.O.R Destination/Free door delivery at Site.
 3. a) All available Technical Literature(s), Catalogue(s) and other data in support of the specifications and details of the item(s) should be furnished along with the offer.

b) Samples, if any, called for, should be submitted free of all charges by the tenderer and the Purchaser shall not be responsible for any loss or damage thereof due to any reason whatsoever. In the event of non-acceptance of tender, the tenderer shall have to remove the samples at his own expense.

- c) Approximate net and gross weight of the items offered shall be indicated in your offer. If dimensional details are available the same should indicated in your offer.

d) SPECIFICATIONS:

Stores offered should strictly conform to our specifications. Deviation, if any should be clearly indicated by the tenderer in their quotation. The tenderer should also indicate the Make/type No. of the stores offered and provide catalogue(s), Technical literature(s) and sample(s), wherever necessary along with the quotations. Test certificates wherever necessary should be forwarded along with the supplies. Whenever options are called for in our specifications, the tenderer should address all such options. Wherever specifically mentioned by us the tenderer could suggest changes to specifications with appropriate response for the same.

4. The purchaser shall be under no obligation to accept the lowest or any tender and reserves the right of acceptance of the whole or any part of the tender or portion of the quantity offered and the tenderers shall supply the same at the rates quoted.
5. Corrections, if any, must be attested. All amounts shall be indicated both in words as well as in figures. Where there is difference between amounts quoted in words and figures, amount quoted in words shall prevail.
6. The Tenderer should supply along with the tender, the name of his bankers as well as the latest Income Tax Clearance Certificate duly countersigned by the Income Tax Officer of the circle concerned under the seal of his office, if required by the Purchaser.
7. The Purchaser reserves the right to place order on the successful tenderers for additional quantity upto 25% of the quantity offered by them at the rates quoted.
8. The authority of the person signing the tender, if called should be produced.
9. Complete system configuration and sub-system design details should have approval of the purchaser before actual fabrication or procurement process.
10. A complete set of instruction and operation manual should be supplied at the time of installation.
11. Final performance should be guaranteed at the site.

TERMS AND CONDITIONS OF CONTRACT

1. DEFINITIONS:

- a). The terms 'Purchaser' shall mean the Director, Indian Institute of Astrophysics, Bangalore-560 034.
- b). The term 'Contractor' shall mean, the person, firm or company with whom or with which the order for the supply of stores is placed and shall be deemed to include the Contractor's successors, representative, heirs, executors and administrators unless excluded by the contract.
- c). The 'Stores' shall mean that contractor agrees to supply under the contract as specified in the Purchase Order including erection of Plants and machinery and subsequent testing, should such a condition be included in the Purchase Order.
- d). The terms 'Purchase Order' shall mean the communication signed on behalf of the Purchaser by an officer duly authorized intimating the acceptance on behalf the Purchaser on the terms and conditions mentioned or referred to in the said communications accepting the tender or offer of the contractor for supply of stores or plant, machinery or equipment or part thereof.

2. PRICES:

Tenders, offering firm prices will be preferred, where a price variation clause is insisted upon by a tenderer, quotations with a reasonable ceiling should be submitted. Such offers should invariably be supported by the base price taken into account at the time of tendering and also the formula for any such variations.

3. Duty Exemption:

- (a) Any Equipment/part of the equipment can be imported for which "Duty Exemption Certificate" will be provided by IIA as an actual user basis.
- (b) Excise duty exemption certificate will be provided if considered against the categories of items tendered, under the Govt. of India Notification No. 10/97 valid till 2011.

4. SECURITY DEPOSIT:

On acceptance of Tender, the Contractor shall, at the option of the Purchaser and within the period specified by him deposit with him in cash or any other form as the Purchaser may determine, Security deposit not exceeding ten percent of the value of the contract as the Purchaser shall specify. If the contractor is called upon by the purchaser to deposit 'Security' and the contractor fails to provide the security within the period specified, such failure shall constitute a breach of the contract and purchase shall be entitled to make other arrangements for the re-purchase of the stores contracted for at the risk of contractor in terms of sub-clause (ii) and (iii) of clause 10 (b) hereof and/or to recover from the contractor damages arising from such cancellation.

5. GUARANTEE AND REPLACEMENT:

- a) The contractor shall guarantee that the stores supplied shall comply fully with the specifications laid down, for material workmanship and performance.
- a) For a period of (12) twelve months after the acceptance of the stores, if any defects are discovered therein or any defects therein found to have developed under proper use arising from faulty stores, design or workmanship, contractor shall remedy such defects at his own cost provided he is called upon to do so within a period of 14 months from the date of acceptance thereof by the purchaser who shall state in writing in what respect the store or any part thereof are faulty.
- b) If in the opinion of the purchaser, it becomes necessary to replace or renew any defective stores such replacement or renewal shall be made by the Contractor free of all costs to the purchaser provided the notice informing the contractor of the defect is given by the purchaser in this regard within the said 14 months from the date of acceptance thereof.
- c) Should the contractor fail to rectify the defects, the purchaser shall have the right to reject or repair or replace at the cost of the contractor the whole or any portion of the defective stores.

- e) The decision of the purchaser, notwithstanding any prior approval of acceptance or inspection thereof on behalf of the purchaser, as to whether or not the stores supplied by the contractor are defective or any defects has developed within the said period of 12 months or as to whether the nature of the defectives required renewal or replacement shall be final, conclusive and binding on the contractor.
- a) To fulfill guarantee conditions outlined in Clause 5(a) to (d) above, the contractor shall, at the option of the purchaser, furnish a Bank Guarantee (as prescribed by the purchaser) from a Bank approved by the purchaser for an amount equivalent to 10% of the value of the contract along with first shipment documents. On the performance and completion of the contract in all respects, the Bank Guarantee will be returned to the contractor without any interest.
- g) All the replacement stores shall also be guaranteed for a period of 12 months from the date of arrival of stores at Purchaser's site.
- h) Even while the 12 months guarantee applied to all stores in case where a greater period is called forth by our specifications then such a specification shall apply; in such cases the period of 14 months referred to in Para 5(b) and (c) shall be 'asked for' guarantee period plus two months.

6. **PACKING, FORWARDING AND INSURANCE:**

The Contractor will be held responsible for the stores being sufficiently and properly packed for transport by rail, road, sea or air, to withstand transit hazards and ensure safe arrival at the destination. The packing and marking of packing shall be done by and at the expenses of the contractor. The Purchaser will not pay separately for transit insurance, all risks in transit being exclusively of the contractor and the Purchaser shall pay only for such stores as are actually received in good condition, in accordance with contract.

7. **TEST CERTIFICATE:**

Wherever required Test Certificate should be sent along with the relevant dispatch documents.

1. **ACCEPTANCE OF STORES:**

- a) The Stores shall be tendered by the contractor for inspection at Such places as may be specified by the purchaser at the Contractor's own risk, expenses and cost.
- a) It is expressly agreed that the acceptance of stores, contracted for is subject to final approval by the Purchaser, whose decision shall be final.
- b) If, in the opinion of the Purchaser all or any of the stores that do not meet the performance or quality requirements specified in the Purchase Order, they may be either rejected or accepted at the price to be fixed by the purchaser and his decision as to rejection and the prices to be fixed shall be final and binding on the contractor.
- c) If the whole or any part of the store supplied are rejected in accordance with Clause No.8 (c) above, the Purchaser shall be at the liberty, with or without notice to the Contractor, to purchase in the open market at the expenses of the Contractor, stores meeting the necessary performance and quality contracted for in place of these rejected, provided that either the purchase, or the agreement to purchase, from another supplier is made within six months from the date of rejection of the stores as aforesaid.

9. **REJECTION OF STORES:**

Rejected Stores will remain at the destination at the Contractor's risk and responsibility, if instructions for their disposal are not received from the Contractor within a period of 14 days from the date of receipt of the advice or rejection, the Purchaser or his representative has, at his discretion the right to scrap or seal or consign the rejected stores to the Contractor's address at the Contractor's entire risk and expense, freight being payable by the Contractor at actuals.

10. DELIVERY PERIOD:

- a) The time for and the date of delivery of the stores stipulated in the Purchase order shall be deemed to be the essence of the Contract, and delivery must be completed on or before the specified dates.

- a) Should the Contractor fails to deliver the stores or any consignment thereof within the period prescribed for such delivery, the Purchaser shall be entitled at his option either.
 - i) to recover from the Contractor as agreed liquidated damages and not by way of penalty, a sum of 2% of the price of any stores which the contractor has failed to deliver as aforesaid for each month or part of a month, during which the delivery of such stores may in arrears, or
 - ii) to purchase elsewhere, without notice to the Contractor on the account and at the risk of the contractor, the stores not delivered or others of similar description (where other exactly complying with the particulars are not, in the opinion of the purchaser readily procurable, such opinion being final) without canceling the Contract in respect of the consignment(s) not yet due for delivery or,
 - iii) to cancel the contract or a portion thereof, and, if so desired to purchase or authorize the purchase of stores not so delivered or others of similar description (where others exactly complying with the particulars are not, in the opinion of the purchaser readily procurable, such opinion final) at the risk and cost of the Contractor.

In the event of action being taken under sub-clause (ii) and (iii) of clause 10 above, the Contractor shall be liable for any loss which the Purchaser may sustain on that account, provided that the re-purchase, or, if there is an agreement to re-provided that the agreement, is made within (6) six months from the date of such failure. But the Contractor shall not be entitled to any gain on such re-purchase made against default. It shall not be necessary for the purchaser to serve a notice of such re-purchase on the defaulting Contractor. This right shall without prejudice to the right of the purchase to recover damages for breach of contract by the Contractor.

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11. EXTENTION OF DELIVERY TIME:

As soon as it is apparent that Contractor dates cannot be adhered to, an application shall be sent by the Contractor to the Purchaser. If failure, on the part of the Contractor to deliver the stores in proper time shall have arisen from any cause which the Purchaser may admit as reasonable ground for an extension of the time (and his decision shall be final he may allow such additional time as he considers it to be justified by the circumstances of the case without prejudice to the Purchaser's rights to recover liquidated damages under clause 9 hereof.

12. PAYMENT:

Contractor's Bill will be passed only after the stores have been received, inspected and accepted by the Purchaser for payment.

13. RECOVERY OF SUMS DUE:

Whenever there is a breach of contract whether liquidated or not, money arising out of or under this contract against the contract, the Purchaser shall be entitled to recover such sum by appropriating, in part or whole, the security deposited by the Contractor, if a Security is taken against the contract. In the event of the Security being insufficient or if no security has been taken from the Contractor, then the balance or the total sum recoverable as the case may be shall be deducted from any sum then due or which at any time thereafter may become due to the contractor under this or any other contract with the Purchaser. Should this sum be not sufficient to cover the full amount recoverable, the Contractor shall pay to the Purchaser on demand the remaining balance due. Similarly, if the purchaser has or makes any claims, whether liquidated or not, against the Contractor under any other contract with the purchaser, the payment of all moneys payable under the contract to the Contractor including the Security Deposit shall be withheld till such claims of the Purchaser are finally adjudicated upon and paid by the Contractor.

14. INDEMNITY:

The Contractor shall warrant and be deemed to have warranted that all stores supplied against this contract are free and clean of infringement of any patent, copy right or trade mark, and shall at all time indemnify the purchaser against all claims which may be made in respect of the stores for infringement of any right protected by patent, registration of design or trade mark and shall take all risk of accidents of damage which may cause a failure of the supply from whatever cause arising and the entire responsibility for sufficiency of all the means used by him for the fulfillment of contract

15. ARBITRATION:

In the event of any question, dispute or difference arising under these conditions contained in the purchase order in connection with this contract, (except as to any matters the decision of which is specially provided for by these conditions), the same shall be referred to the sole arbitration of the Head of the Institution or of some other person appointed by him. It will be no objection that the arbitrator is a Government Servant, that he has to deal with matter to which the Contract relates or that in the course of his duties as Government Servant he has expressed views on all or any of the matters in dispute binding on the parties of this Contract.

(a) IT IS TERMS OF THIS CONTRACT:

If the Arbitrator be the Head of the Institution.,

- i) in the event of his being transferred or vacating his office by resignation or otherwise, it shall be lawful for his successor-in-office either to proceed with the reference himself, or to appoint another person as arbitrator, or,
- ii) in the event of his being unwilling or unable to act for any reason, it shall be lawful for the Head of the Institution, to appoint another person as arbitrator or,

(a) If the Arbitrator be a Person appointed by the Head of the Institution :-

In the event of his death, neglecting or refusing to act, or resigning or being unable to act for any reason, it shall be lawful for the Head of the Institution either to proceed with reference himself or to appoint another person as arbitrator in place of the outgoing arbitrator. Subject as aforesaid, the Arbitration Act, 1940 and the rules there under and any statutory modifications thereof for the time being in force shall be deemed to apply to the arbitration proceedings under this clause. The Arbitrator shall have the power to extend with the consent of the Purchaser and the Contractor the time for making a publishing the award. The venue of Arbitration shall be the place as the Purchaser. In his absolute discretion may determine. Work under the contract shall if reasonably possible, continue during Arbitration proceedings.

16. COUNTER TERMS AND CONDITIONS OF SUPPLIERS:

Where Counter Terms and Conditions/printed or cyclostyled conditions have been offered by the Supplier, the same shall not be deemed to have been accepted by the Purchaser, unless specific written acceptance thereof is obtained.

17. SECURITY FOR PURCHASER'S MATERIAL(S):

Successful Tenderer will have to furnish in the form of a Bank Guarantee or any other form as called for by the Purchaser towards adequate security for the materials/property provided by the Purchaser for the due execution of the Contract.